

How to Restore Your Windows XP System from a Norton Ghost Disk Image (for PChelp2U clients provided with a Ghost System Restore disk)

WARNING! – Only proceed with this option if you are willing to lose ALL OF YOUR DATA!

1. Place DVD labeled “System Restore Disk” in DVD-ROM drive.
2. Restart your system.
3. The following prompt will appear:

```
System Restore Menu / WINDOWS XP
=====

1. RESTORE WINDOWS XP
2. BOOT TO COMMAND PROMPT FROM CD-ROM

Please select 1 or 2
```

4. If you are willing to LOSE ALL OF YOUR DATA, press # 1
5. The following prompt will appear:

```
THIS PROCESS WILL RE-INSTALL WINDOWS XP ON YOUR PC
=====

!!Warning!!
ALL CONTENTS OF HARD DRIVE (C:) WILL BE LOST!
** BACK UP YOUR FILES BEFORE PROCEEDING AND RESTART**

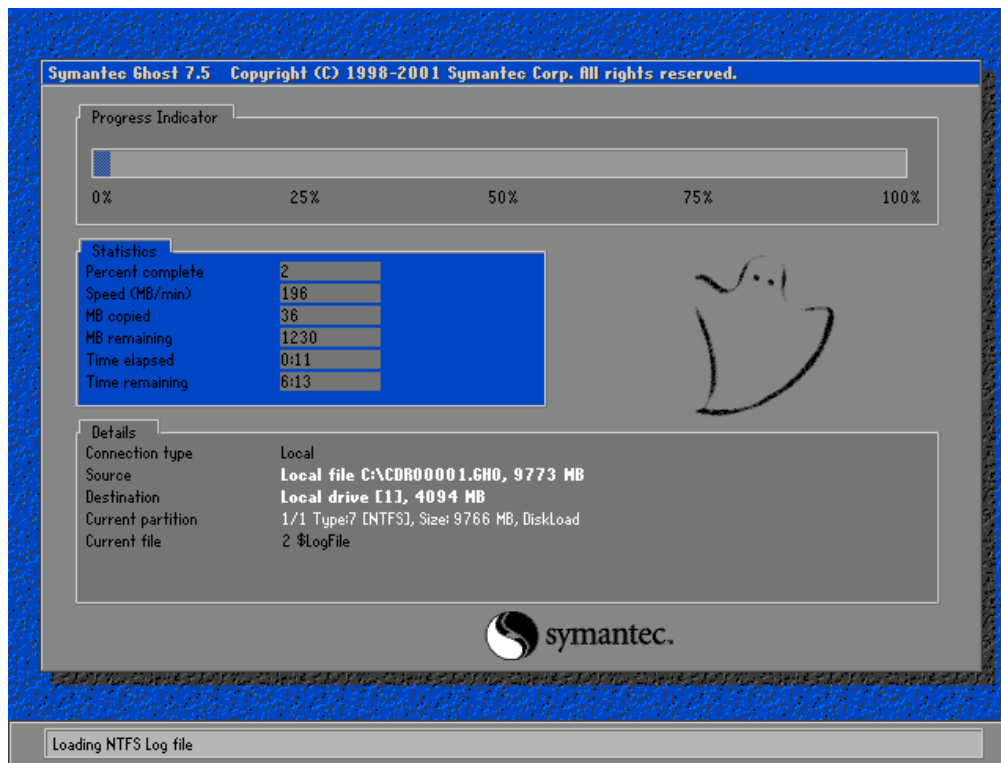
Press any key to continue...
```

6. If you decide not to restore your system, simply remove the DVD from the drive and restart your system, no changes have been made yet.
7. If you still want to restore your system, press any key and the following prompt will appear:

```
CONFIRMATION OF RESTORE PROCEDURE
=====
!!Warning!!
ALL DATA OF HARD DRIVE (C:) WILL BE LOST!
** ARE YOU SURE YOU WOULD LIKE TO PROCEED? **

IF YES, PRESS Y. IF NO, PRESS N.
```

8. This is your LAST CHANCE, if you do not want to lose all of your data and restore your system to its original condition, press N, and the restore process will end.
9. If you STILL want to erase your hard drive and restore it to new condition, press Y.
10. The following screen (or one similar) will appear:



11. When your disk has been restored, the following prompt will appear:

```
WINDOWS XP RESTORE COMPLETE
=====
THE HARD DISK CONTENTS HAVE BEEN RESTORED.
** STORE THIS CD-ROM IN A SAFE LOCATION! **

EJECT THE CD AND
REMOVE THE CD FROM THE TRAY AND PRESS CTRL-ALT-DEL TO
REBOOT THE SYSTEM...
```

Your computer has been restored to its original condition.